

## YAQS Privacy Policy

### Purposes of obtaining and storing personal information:

- To provide the YAQS translation service in its required scope
- To execute the Agreement, request payment, respond to inquiries, and the like
- To send emails and advertising mails in order to provide special service information to members
- To deal with disputes and lawsuits
- To investigate usage and usage environment and to create statistical data for service improvements
- To identify customers for support service
- To enhance service contents

### How YAQS collects personal information

(1) When a user becomes a member through registration procedures, YAQS retains and may use the member's personal information until the registration is cancelled.

(2) All the personal information provided for the service is directly input into the account registration page by the user. Also, with the use of the service, the member's IP address, cookie information, and information on viewed pages and usage environment are sent automatically from the user's browser and recorded in the YAQS server. Credit card information provided when a user purchases credits for translation requests remains unknown to YAQS but will be managed by PayPal in accordance with PayPal's own privacy policy.

(3) There may be occasions when users are asked to enter personal information or when their personal information is collected automatically from advertisements in the service and websites linked to translation results. This privacy policy does not apply to personal information provided to or collected by websites which are linked to the YAQS service.

### Security

Account holders are responsible for the management of their account password. Please be careful not to let a third party obtain your password when using this website's service. Also, please do not tell your password to a third party (including family members and friends). Please note that a third party may use your password if you voluntarily make it public. Each account holder should be responsible for managing his or her password as the protection of personal information cannot be guaranteed when it is sent to and from YAQS. We advise that you log out and close the browser when you finish using your computer. If you close the browser without logging out, there is the risk that a third party may obtain your personal information, especially if you are in an environment such as an office, school, library or internet cafe where computers are shared with other people.

## Legal compliance

This service observes the laws protecting personal information, and the “Guidelines on Protection of Personal Information in Telecommunications Business” of the Ministry of Internal Affairs and Communications of Japan. Furthermore, we make ongoing efforts to improve our personal information management system in keeping with the changes of the social environment.

## Revision of Privacy Policy

(1) YAQS may change the contents of this privacy policy without users’ prior consent, and users shall be deemed to agree to the changes. The revised privacy policy shall take effect on the day it is published as a supplementary policy. Also, users are deemed to agree to the revised contents of the privacy policy in using the company’s services.

(2) Users will be notified of any revisions to this privacy policy via the website."

## "Questions/Suggestions

Please send an email to the address below if you have any questions or suggestions regarding this privacy policy.

Revised on August 1, 2010